# CASA of Rock County Continuing Education FAQ



## What is continuing education, and what requirements do I need to fulfill?

The purpose of continuing education is to ensure that volunteers stay informed on issues that pertain to specific areas of interest that relate to your individual case, your work as a CASA, or the child welfare system in general.

#### When do my Continuing Education hours begin?

National CASA requires that all volunteers complete a minimum of 12 hours of on-going training each year. The number of in-service hours required for newly trained volunteers will be adjusted (or prorated) depending on the time of year the volunteer is trained.

### What counts for continuing education hours?

Books, movies, documentaries, podcasts, conferences/seminars related to the child welfare system. Topics can include abuse, adoption, advocacy, communication, cultural competency/diversity, education, foster care, neglect, mental health, and trauma. You can find a variety of resources on our webpage.

#### How do I show that I completed my continuing education hours?

All continuing education hours must be entered into Optima in the TRAINING LOGS (not contact logs) section with a short reflection response.

## If I attend trainings over the 12 hours mandated, can they be rolled over for the next year?

No, according to National CASA "The training consists of at least 30 hours of required pre-service training and 12 hours of required in-service training per year."

## What happens if I don't complete my 12 hours of continuing education?

Without the completion of 12 hours of continuing education each year, volunteers are out of compliance with national CASA standards and CASA of Rock County volunteer role requirements. If this happens CASA staff will work with you to make a plan to meet the requirements in the next calendar year.

#### If I have questions about continuing education, who should I contact?

You can reach out to your supervisor directly or you can contact Marketing and Outreach Coordinator Megan Dillman at mdillman@casaforthechild.org